

Venue: Auditorium, Lower Ground Floor, Sasana Kijang

Thursday, 2 November 2017			
Time	Event	Description	Speakers
07:30	Registration Opens for Annual Conference		
14:30-14:45	Welcome and Opening Remarks		<p>Yoshihiro Kawai IAIS Secretary General</p> <p>Victoria Saporta Chair, IAIS Executive Committee; Executive Director, Prudential Policy Directorate, Bank of England</p> <p>Governor Muhammad bin Ibrahim, FCB Bank Negara Malaysia</p>
14:45-15:00	Keynote Address: Governor Muhammad bin Ibrahim, FCB, Bank Negara Malaysia		
15:00-16:30	<p>Session 1 Looking Beyond the Status Quo: IAIS Leadership Roundtable on the Future of the IAIS and the Global Supervisory Landscape</p> <p>In this session, panellists will explore the future of the IAIS and the global supervisory landscape given current and emerging trends, risks and opportunities within the insurance sector. They will discuss the IAIS role, and that of individual supervisors, in ushering in and managing change. Within this environment, how can the IAIS and supervisors ensure safe globalised provision of insurance services? Which factors are most likely to influence the nature, role and independence of insurance supervisors? How will IAIS work be impacted? What will the insurance sector look like in 2025?</p>	<p>Moderator: Jonathan Dixon IAIS Secretary General-designate</p> <p>Panellists:</p> <p>Peter Braumüller IAIS Executive Committee Chair, 2008-14; Managing Director, Insurance and Pension Supervision, Austrian Financial Market Authority</p> <p>Felix Hufeld IAIS Executive Committee Chair, 2014-15; President, German Federal Financial Supervisory Authority (BaFin)</p> <p>Victoria Saporta IAIS Executive Committee Chair, 2015-Present; Executive Director, Prudential Policy Directorate, Bank of England</p>	
16:30-17:00	Coffee Break		
17:00-18:00	<p>Session 2 Looking Beyond Traditional Approaches: Promoting Financial Education for Insurance Consumers</p> <p>Consumers in jurisdictions with low levels of financial education can be more vulnerable to unfair market practices. In this session, panellists will explore ways to promote financial education for insurance consumers, including through the use of social media and web-based applications, and enlist the active participation of insurers. They will discuss approaches adopted in selected jurisdictions, lessons learned and the role of the supervisor.</p>	<p>Moderator: Norma Alicia Rosas President of the Insurance and Surety National Commission of Mexico (CNSF)</p> <p>Panellists:</p> <p>Brenda Cude Professor/Department of Financial Planning, Housing and Consumer Economics at the University of Georgia (USA)</p> <p>Mimoza Kaçi Deputy Executive Director and Board Member, Albanian Financial Supervisory Authority (AFSA)</p> <p>Antonis Malagardis Programme Director, GIZ Reg Framework Promotion of Pro-poor Insurance Markets in Asia, Philippines</p>	

NOTE: The IAIS Annual Conference is a recorded event. The recording will be posted on the IAIS website (www.iaisweb.org) and its availability announced through the IAIS Newsletter. Powerpoint presentations will also be posted on the IAIS website following the event.

IAIS Annual Conference Schedule



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Time	Event	Description	Speakers
07:30	Registration Opens for Annual Conference		
08:30-10:00	Session 3 IAIS Major Projects Update	In this annual session, IAIS leadership will provide updates on key IAIS initiatives such as the Insurance Capital Standard (ICS), ComFrame, macroprudential supervision, systemic risk assessment, Insurance Core Principles (ICPs) and implementation.	Moderator: <i>Victoria Saporta</i> Chair, IAIS Executive Committee; Executive Director, Prudential Policy Directorate, Bank of England Panellists: <i>Alberto Corinti</i> Chair, IAIS Systemic Risk Assessment Task Force; Member, Board of Directors, IVASS <i>Elise Liebers</i> Acting Chair, IAIS Financial Stability and Technical Committee; NAIC Senior Director, Financial Regulatory Affairs International Policy and Market Surveillance <i>Ekrem Sarper</i> Acting Chair, IAIS Implementation Committee; NAIC Chief Bilateral Relations Liaison and Senior International Relations Policy Advisor
10:00-10:30	Keynote Address: Woody Mo, President and Chief Executive Officer, eBaoTech Transforming the Online Insurance Landscape Through Technology and Innovation		
10:30-11:00	Coffee Break		
11:00-12:30	Session 4 Looking Beyond Current Business Models and Distribution Strategies: “High Tech” vs. “High Touch”	Many insurer business models and distribution strategies are traditionally defined by the mantra “Insurance is sold and not bought”. Some insurers rely on well-established distribution networks, while others rely on close rapport with their customers—the “high touch” approach. Others, such as start-up tech companies are employing a “high tech” approach to penetrate the supply chain, reaching out directly to customers through solutions such as online aggregators and broker portals with quick and easy price comparisons and features. Panellists will explore how insurers are exploiting new technologies to manage or identify risks or conduct underwriting, and whether or not the regulatory and supervisory reach is adequate to manage the impact of digitalisation on insurer business models.	Moderator: <i>Yoon Yew Khuen</i> Director of Insurance Development Bank Negara Malaysia Panellists: <i>Birny Birnbaum</i> Executive Director, Center for Economic Justice, USA <i>Emma Curtis</i> Group Senior Manager - Insurance Deposit Takers, Credit & Insurers, ASIC, Australia <i>Don Forgeron</i> CEO, Insurance Bureau of Canada; Chair, GFIA Disruptive Technology Working Group <i>Lee Ng</i> Chief Operating Officer, LumenLab, Singapore <i>Ted Nickel</i> Insurance Commissioner, State of Wisconsin (USA); President, NAIC
12:30-14:30	Lunch		

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14:30-16:00	Session 5		Moderator: <i>Jessica Chew Cheng Lian</i> Assistant Governor, Bank Negara Malaysia
	Looking Beyond the Current Reach: Increasing Access to Insurance	In this session, panellists will share experiences in addressing the challenge of increasing access to insurance, covering both traditional insurance products as well as more specific types of insurance such as takaful and agricultural insurance. A key focus will be on the important role regulators can play in facilitating success, and some of main challenges that remain.	Panellists: <i>Caroline da Silva</i> Deputy Registrar, Financial Advisory and Intermediary Services (FAIS), Financial Services Board, South Africa <i>Zainal Abidin Mohd. Kassim</i> Actuarial Partners, Kuala Lumpur <i>Juan Pazo</i> Superintendent of Insurance, Argentina <i>Olga Speckhardt</i> Head of Global Insurance Solutions Syngenta Foundation for Sustainable Agriculture <i>Fiona Stewart</i> Global Lead for Insurance and Pensions, The World Bank
16:00-16:25	Special Tribute and Recognition: IAIS Secretary General Yoshihiro Kawai		
16:25-16:30	Conference Wrap-up		

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