



OECD-SEBON Conference and roundtable on  
financial consumer protection and education in  
Asia-Pacific

Understanding and responding to the impact  
of demographic changes for financial  
consumers

# DRAFT AGENDA

2-3 July 2019

Kathmandu, Nepal

## ■ Venue

Hotel Yak & Yeti

1016 Durbar Marg, Kathmandu, Nepal



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## ▪ Draft Agenda

Day 1 : 2 July 2019	
9h15- 10h010	<b>OPENING REMARKS</b> <b>OECD and Nepalese high-level representatives</b>
10:10-10:30	<b>Tea/Coffee break</b>
10:30-11:30	<b>Session 1: FINANCIAL EDUCATION, INCLUSION AND FINANCIAL CONSUMER PROTECTION IN NEPAL AND ACROSS THE REGION</b>
Objectives	This panel will explore the challenges and opportunities for policy makers and other stakeholders seeking to promote financial education, financial consumer protection and financial inclusion in Nepal and other countries in the region.
11h30-11h50	<b>Keynote on technology as a tool to promote the financial inclusion of older people</b>
	<ul style="list-style-type: none"> <li>• <b>Dr Joanne Yoong</b>, Senior Economist; Director, Research and Science, Centre for Economic and Social Research CESR/CESR East, University of South California.</li> </ul> <p>Dr. Yoong will outline the findings of research undertaken on behalf of the OECD to understand how older people are using digital financial services, and examine the potential technology holds for promoting financial inclusion of older people</p>
11h50-12h10	<b>Keynote on Japan's G20 Presidency Fukuoka Priorities</b>
	<ul style="list-style-type: none"> <li>• <b>Mr Bumpei Sugano</b>, G20 Office/ International Affairs Office, Japan Financial Services Agency and Co-Chair of the G20 Global Partnership for Financial Inclusion</li> </ul> <p>In 2019, the Japanese Presidency of the G20 selected Aging Populations as its policy priority for financial inclusion. Working through the Global Partnership for Financial Inclusion, and supported by the OECD, the Japanese Presidency has developed the G20 Fukuoka Policy Priorities to support the financial inclusion of ageing populations. Mr Sugano will present this process and explain the identified priorities.</p>
12h10-12h25	<b>Session 2: SUPPORTING AND PROMOTING FINANCIAL INCLUSION FOR AGEING POPULATIONS</b>
Objectives	The two keynote speakers, together with a SEBON Board Member, will engage in a panel discussion on the policy tools to support and promote the financial inclusion of ageing populations. This discussion will cover countries with ageing populations, and those with populations that are currently young, but facing the benefits and challenges of increased longevity.
12h45-14h15	<b>Lunch</b>

<b>14h15-15h15</b>	<b>Session 3: REDUCING FINANCIAL VULNERABILITIES FROM CHILDHOOD</b>
Objectives	Financial inclusion, financial consumer protection and financial education work together to reduce financial vulnerabilities. This can be achieved most effectively by ensuring that children and young people develop positive financial attitudes and behaviours and have a thorough understanding of basic financial matters from a young age. This session will look at practical examples of providing financial education to children and young people, and discuss what more can be done to ensure that today's youth are financially resilient in adulthood
16h00	<b>Depart to Chandragiri Hill and sightseeing</b>
19h00	<b>Dinner program at Chandragiri Hill</b>

## Day 2 : 3 July 2019

<b>09h00-09h30</b>	<b>Keynote</b>
<b>9h30-10h45</b>	<b>Session 4: UNDERSTANDING THE DIFFERENT NEEDS OF RURAL, REMOTE AND URBAN POPULATIONS</b>
Objectives	How do the needs of financial consumers living in urban environments differ from those in rural and remote locations? Governments see to ensure that everyone is financial included, regardless of where they live. How is this achieved in practice? What are the most effective ways of reaching people, and who should take responsibility?
10h45-11h15	Coffee break
<b>11h15-12h30</b>	<b>Session 5: Micro and Small Enterprises</b>
Objectives	Micro and small enterprises (MSEs) often face challenges accessing traditional sources of finance, and many lack the financial skills they need to succeed. This session will look at approaches to improve access to finance and to develop financial skills. Issues covered will include potential for alternative sources of finance and FinTech developments, together with effective financial literacy programs for micro-entrepreneurs.
<b>12h30-13h00</b>	<b>CLOSING REMARKS</b>
	Adele Atkinson, Head of Financial Education, OECD Miles Larbey, Head of Financial Consumer Protection, OECD Vote of Thanks: Executive Director, SEBON
13h00	<b>End of the programme</b>
13h00 – 14h00	<b>Lunch</b>

### **14h30 - 17h30**

The OECD SEBON Conference will be followed by the **9<sup>th</sup> Roundtable on Financial Literacy and Financial Inclusion in Asia and the Pacific**, open to public authorities from the region.

The Roundtable is open only to public officials from financial authorities (central banks, ministries of finance, financial regulators and supervisors) in Asia and Pacific region and OECD/INFE representatives.